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BCU BUZZ



THE BERRY PATCH

A message from Lori Berry,
BCU President/CEO

BUILDING FOR THE FUTURE!

Happy 2026! I am so excited about the year ahead. That's because I'm thrilled and grateful to know that by the time I write to you next year, your experience at the BCU branch will be safer, easier, more efficient and more enjoyable.

Yes, the remodel will bring a few growing pains, and that's to be expected. However, we are going to do our best to communicate early and often through our dedicated remodel web page (www.brokawcu.com/remodel), our Facebook page and via email. Much has already been shared about why we are remodeling the branch and what improvements we are going to make, so at this time, I'd like to tell you some important details as we prepare to begin the project.

SOME IMPORTANT THINGS TO KNOW NOW

When Will the Remodel Begin?
Construction is scheduled to begin on April 1. The entire project will take approximately 9-10 months to complete.

What Will Happen First?
Renovation of the teller line, drive up and the creation of the new entrance will be completed first. During this time, members will continue to enter using the back member entrance (by the steps).

There will be no access to the building from the street side as this is the construction entrance.

Will It Be Confusing to Visit BCU During the Remodel?

We are going to do our best to provide the best experience possible using signs and, of course, our staff is ready and prepared to serve you as always. In addition, inaccessible areas will be blocked off, and members are also encouraged to use drive-up as much as possible.

Will the CU Need to Be Closed During the Remodel?

The credit union will work to remain open during the construction.

WHAT'S NEXT

We know you will have more questions and there will continue to be more to share. Please visit www.brokawcu.com/remodel often and feel free to ask us whatever questions you have. Right now I'm thinking of BCU a little like a butterfly. While we'll be in a cocoon for part of the year, there will be an amazing transformation taking place, and with a little patience and perseverance, I think we'll all agree it'll be worth it!

Lori Berry,
President/CEO

SPRING SHRED EVENT



Safely dispose of personal/confidential papers at our spring shred event.

Drop off up to two medium-size bags or boxes, and we'll securely shred the contents - for **FREE!** Just another way BCU is committed to protecting you and your information!

WHEN: March 16-20

TIME: Lobby Business Hours

WHERE: BCU, 2006 Schofield Ave, Weston



Download BCU's MOBILE APP TODAY!
by searching Brokaw CU in the App Store or Google Play

brokawcu.com
715.359.7012

brokaw
CREDIT UNION



AVOID DELAYED TAX RETURNS

Ensure Your Account Information is Correct

If you choose to have your tax return directly deposited into your credit union account, please make sure to provide your correctly formatted account number to your tax preparer or indicate it on your tax forms. If you indicate the wrong account number, your tax return may be returned to the IRS.

To deposit your refund into your savings account:

Use your member number
(as it is; no extra zeros)

To deposit your refund into your checking account:

Use the 10-digit number that is after the ":" symbol at the bottom of your checks. (For those that don't have checks, contact BCU as the full checking number includes extra digits at the end.)

Brokaw Credit Union's Routing
Number is **275977159**



YOU'RE INVITED TO Brokaw Credit Union's 74th Annual Meeting

Brokaw Credit Union's Annual Meeting will be held virtually, and we invite you to join us by phone or through your computer (via Zoom). We look forward to sharing time with you!!

Date: Monday, March 16

Time: 3:00 p.m. (meeting will last 30-45 minutes)

How to Register: Contact Debbie, BCU's receptionist at **715-359-7012** or dla@brokawcu.com by March 2.

What to Expect and How to Participate

The week prior to the annual meeting, you will receive a confirmation email containing a Zoom link (if you prefer to attend using your computer) and phone number (if you prefer to call using your cell phone or land line). You will also receive copies of various meeting documents, including the 2025 annual meeting minutes, board election information and candidate profiles and annual statement.

A Note About The 2026 Board Election

This year, three board members have completed their terms on the board, and each have decided to seek re-election. Those individuals are Mark Golding, Richard Burch, and Steve Frazier. In addition, Jon Griesbach, who was appointed to the board last year will be seeking election to fill the remainder of a one-year term on the board. Any other BCU member over age 18 and in good standing who also wishes to run for a spot on the board is encouraged to contact Lori Berry, President/CEO by February 23.

NO PAYMENTS FOR 90 DAYS!

Low-Rate Auto Loans



A Message from Your Board Chairperson

BCU is Member-Focused, Secure and Thriving!

Greetings Everyone!

I want to wish everyone a very warm Blessed New Year. Our credit union is a growing and thriving financial institution. We have had two consecutive years of successful financial growth at BCU, and this is the healthiest we've ever been. I want to thank all the members for their business and continued support. Also, I want to thank our 18 dedicated employees for their commitment to making BCU a very strong credit union. I along with your other elected board members - Mark Golding, Vice Chairman; Gwyn Leu, Secretary; Richard Burch, Treasurer; as well as Terry Radtke, Jon Griesbach, and Steve Frazier are grateful for everyone's support.

The staff and Board sincerely appreciate your understanding and patience as BCU navigated several recent challenges. Over the past several months, we have focused on making significant upgrades, improvements, and enhancements to our member services. We recognize that these changes may have caused temporary inconveniences, and we thank you for your continued support throughout this process.

Any concerns or issues brought forth by our members were addressed by our staff in a highly professional manner. Our team remains dedicated to ensuring that every member receives prompt and respectful assistance. These efforts directly contribute to our ongoing commitment to prioritize member service and security, both top priorities at BCU.

Looking ahead, we are excited to announce that a remodeling project and upgrade to the structure of our building will commence this spring. This initiative is designed to give BCU a fresh, modern appearance, enhancing functionality. Considerable time and planning have gone into ensuring that the renovation results in a wonderful new look for our facility.

We acknowledge that the remodeling process may present some challenges or disruptions for both our members and employees. Our staff will make every effort to accommodate your needs and address any concerns that may arise during this time. We kindly ask for your patience, understanding, and support as we work toward these enhancements, knowing that the finished result will be a significant improvement for everyone in the BCU community. Thank you again for your support, and we look forward to an exciting, successful 2026 and beyond!

Sandy Oestreich
BCU Board Chairperson

2025 AT A GLANCE

Assets \$69,323,714
Member Count 5,733

425
NEW Members
197
NEW Checking
Accounts

95%
Employee
Retention

OTHER PROUD BCU ACCOMPLISHMENTS

Debuted updated website

Finalized plans for the remodeling journey

Donated over \$11,000 to community organizations