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Weston, WI 54476



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DON'T MISS OUR FALL SHRED EVENT

HOLIDAY HOURS

Brokaw Credit Union will be closed during these following upcoming holidays:

**Columbus Day/
Indigenous Peoples' Day**

October 12 (closed
for staff training)

Veterans Day

November 11

Thanksgiving Day

November 26

Christmas

December 24-26

New Year's

January 1-2

FALL SHRED EVENT

Safely dispose of personal/confidential papers at our fall shred event. **Drop off up to two medium-size bags or boxes per week, and we'll securely shred the contents – for FREE!** Just another way BCU is committed to protecting you and your information!

When: October 13 – 23

Time: Lobby Business Hours

Where: BCU, 2006 Schofield Ave, Weston



FALL
2026

BCUBUZZ



THE BERRY PATCH

*A message from Lori Berry,
BCU President/CEO*

I'm so happy to write to you as we welcome this beautiful fall season. Even more so since our branch remodel is amid its second (and final!) phase AND I have just celebrated five years of being your credit union president!

REFLECTING ON FIVE YEARS

When I wrote my first Berry Patch article in Fall 2021, I told you how excited I was to lead BCU into the future. And I still am! As I think back, I am so proud of the whirlwind of accomplishments our BCU team has created for the credit union and its members while remaining consistently dedicated to our mission of friendly, local, personal service. Even though I'd love to recap all of them for you today, since I only have one page, I'm going to focus on the three things that really stand out to me about the past five years.

IT TAKES A TEAM

Earlier, I mentioned "BCU team," and I want to take a moment to share how the success of the past five years would not be possible without the dedication of the credit union's staff or the vision of BCU's board of directors. When you work with BCU, you are working with an extraordinary group of people who strive to get to know you and your needs – because they care. And you can be confident your elected

board members strongly support staff and management and truly advocate for the needs of all members.

FINANCIALLY STABLE

In Fall 2024, I was proud to announce that financially and technologically, BCU was the healthiest we've ever been in the history of the credit union. This phenomenal achievement was because of planning and decision-making by board and management, actions of employees and support of our membership. And, I'm thrilled to report that BCU remains a stable, thriving credit union!

PROUD TO SUPPORT OUR COMMUNITY

While BCU has always supported community members in need as part of our People Helping People mission, in early 2022, we decided to formalize additional charitable giving by providing a budget for donations and sponsorships and creating an internal non-management committee to review and approve requests. I'm pleased to announce charitable giving has doubled between 2022 and present!

From the bottom of my heart, I thank you for the trust you have placed in me, your board, and our BCU team over the past five years. It is our privilege to serve you, and I look forward to continuing to lead BCU into the future!

Lori Berry,
President/CEO

BUZZBITS

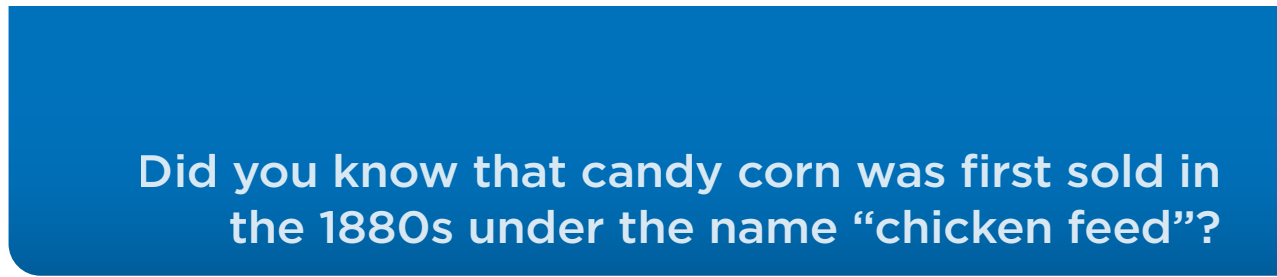
Fun for Kids – and Their Families

*As part of our updated
Kids Club, we are excited
to offer gift cards or free
passes to area attractions
for our Kids Club members.*

*Watch your email or
our website's Kids Club
page for updates!*

brokawcu.com
715.359.7012





Did you know that candy corn was first sold in the 1880s under the name “chicken feed”?

Happy International Credit Union Day!



Brokaw Credit Union is proud to join in this annual celebration of credit unions around the world — and we are especially proud to be a strong, smaller credit union! Why? Because we believe it's the smaller credit unions that can be most in touch with the communities they serve and provide personal one-on-one service. Plus, they exist to remind us of what a CU is intended to be — People Helping People!

To celebrate CU Day, we invite you to visit us on Thursday, October 15 from 8:30 a.m. – 4:30 p.m. for refreshments and to celebrate with your fellow member-owners. Plus, we will once again be giving away \$50 gift cards to three area businesses. We look forward to celebrating with you!



Check Washing

WHAT IT IS AND HOW TO PROTECT YOURSELF

Do you write and mail physical checks? If the answer is yes, then you can become a victim of check washing.

WHAT IS CHECK WASHING?

Check washing is a type of check fraud in which a criminal steals a legitimate check – often from a residential mailbox or collection box – and uses chemicals or other methods to remove information such as the payee's name and/or dollar amount. They then rewrite the check to themselves or another person, often for a much larger amount. As the account holder's signature is intact, the check will appear legitimate.

HOW TO PROTECT YOURSELF

There are many ways to reduce or even eliminate your risk of falling victim to a check washing scam:

- Use online bill pay or electronic payments as much as possible.
- Don't leave outgoing mail containing checks in an unlocked mailbox.
- Retrieve your incoming mail promptly. (Incoming checks from others can be victimized, too.)
- Write checks carefully and avoid leaving large blank spaces before or after the payee or dollar amount.
- Review your account regularly instead of waiting for a monthly statement.
- Look at images of cleared checks.

WHAT TO DO IF YOU'VE DISCOVERED AN ALTERED BCU CHECK

Immediately contact BCU and provide the affected check number, the original payee, dollar amount and washed information. These details will be documented on a form you will sign so credit can be issued to you. Then, monitor your checking account for any further washed checks. Lastly, if you prefer, you can also open a new account (member number).

BRANCH REMODEL UPDATE

We were excited to open the doors to our new accessible entrance and welcome members into the remodeled reception and Member Service area on August 10! After five months of hard work and a lot of patience from members and staff, we were delighted to hear so many positive comments about the new space. **Thank you all!**

We are now moving on to Phase 2 of the remodel which includes the final transformation of the outside, installation of the elevator and remodel of the lending and lobby areas. The addition of the elevator will allow better accessibility for staff or board members who may need assistance moving between the main floor to the lower level or for the transportation of records, supplies and equipment between floors. The redesign of the lending area

will allow for growth while creating greater security, and the lobby space will function as a member hub complete with reception space, coffee bar and communication station.

We thank you for your continued patience as we complete this remodeling project. We have been pleased to keep the branch open throughout the first phase and will do everything possible to minimize disruptions during Phase 2. If you visit the branch, please drive slowly and watch for signage as the entrance and parking lot may be affected more during the construction of the elevator. We will continue to update Facebook and our website with important (and exciting!) information as we remodel BCU to make your branch experience safer, easier, more efficient and more enjoyable.

Making Transfers and Loan Payments Just Got Easier

Easy Transfers - BCU is pleased to offer members an easy, fast and secure online transfer service called Transfer Now that lets you move money between your BCU checking and accounts you may have with other financial institutions. This service is available through online and mobile banking.

And Loan Payments, Too - Don't want to be on a schedule with your loan payments? Pay when you want to pay! Make a payment to your Brokaw Credit Union loans quickly and easily from an external savings, checking, debit or credit card! Check out the Make a Loan Payment page under Services on BCU's website for more information.

**“LEAF”
HIGH
PAYMENTS
BEHIND!**

AS LOW AS
AUTO LOAN
4.99%
APR
FOR 72 MONTHS!

brokaw
CREDIT UNION

*Rate quoted is for 72 months with qualified credit, model and mileage; payment of \$16.10 per \$1,000 borrowed. Limited time offer. Rate subject to change at any time.